

15th July 2021

Dear InterCare Students,

MELBOURNE COVID-19 RESTRICTIONS UPDATE

As per the directive of the Victorian Government on Thursday 15th July 2021, Melbourne has now been instructed to comply with new restrictions due to the COVID-19 pandemic.

The health and safety of our Staff and Students is our primary concern and under the direction from the Victorian Government, all InterCare Melbourne-based classes will now move to online delivery (via ZOOM) only, **from tomorrow Friday 16th July 2021**, until further notice.

ONLINE ZOOM / CLOUD ASSESS STUDENTS

For those who are currently attending our classes via ZOOM and using the CloudAssess online program, there will be no change to your training arrangements, your class day/evening time will continue as per normal.

FACE-TO-FACE (ONSITE) STUDENTS

For those students who were attending face-to-face classes at one of our Melbourne InterCare sites, you will now need to attend class at your normal day and time, via our ZOOM online platform.

Below are the Personal ZOOM Codes and link for each of our Trainers:

InterCare Trainer:	ZOOM Code:	ZOOM Link:
Jane Salesse	599 622 3576	https://intercaretraining-au.zoom.us/j/5996223576
Jeanette Bishop	397 045 7568	https://intercaretraining-au.zoom.us/j/3970457568
Darren Pearce	768 883 3473	https://intercaretraining-au.zoom.us/j/7688833473
Denise Niblett	592 327 0534	https://intercaretraining-au.zoom.us/j/5923270534
Trish Burdock	892 099 7005	https://intercaretraining-au.zoom.us/j/8920997005

At the class start time, you can simply click on your Trainer's link below and the ZOOM meeting will pop up on your screen.

Alternatively, you can access ZOOM at <https://intercaretraining-au.zoom.us> and enter your Trainer's code under 'Join'.

SUPPORTING YOU REMOTELY

InterCare Training understands that having to change your course delivery from face-to-face to online (via ZOOM) may result in you needing some additional support.

We want you to know that you have a dedicated Student Support and Customer Service Team available for you to assist you during this period.

If you would like to speak with us at any time to get further assistance/support with these changes please email us at training@intercaretraining.com.au and we will get back to you within 24-48 hours.

We understand that this is a big adjustment for both InterCare Staff and Students and hope to make this transition as seamless as possible for all involved. Please keep in mind that everyone is doing their very best to adapt given these circumstances and we appreciate your patience, kindness and understanding for our hard-working Staff and Trainers.

If we can do anything to make this transition easier for you, please don't hesitate to talk to your Trainer directly or contact us at 1300 10 2273 or email training@intercaretraining.com.au.

Kind Regards,
InterCare Training.